



## STRATHALLEN

NOVEMBER 17<sup>TH</sup>, 2021

We appreciate your patience and cooperation as Lancaster Mall transitions through its redevelopment from an enclosed shopping centre format. We heard our community's needs and are investing in a centre that provides better services and offerings.

As a part of this phase of redevelopment, the Saint John Transit stop that was relocated to its original location. We would like to clarify that this relocation was not required by our fitness tenant. With the majority of stores now having exterior entrances, the relocation allows the utilization of traffic signals for increased customer safety and reduces heavy vehicle traffic at the centre's storefronts.

While the relocated transit stop is the same size and layout as the most previous stop, we recognize this adjustment has caused frustration. The completion of the walkway connection between the stop and Lancaster Mall is expected to be completed within the next 30 days to alleviate some of this. We are also working in partnership with Saint John Transit to improve the overall functionality of the platform including accommodating a three-sided shelter.

We know that as we change and grow, there are impacts to the day-to-day lives of our community. We are committed to providing better future communication through our transition and will be posting updates on a monthly basis. We are available for feedback anytime at 416.922.5553 or via email at [info@strathallen.com](mailto:info@strathallen.com).

The continued support of Lancaster Mall is very much appreciated as we work to improve West Saint John. We look forward to seeing you at the shopping centre as we work to bring more services and amenities to the community.

Sincerely,

Senior Management  
Strathallen